Terms & Conditions

Program Tuition, Room and Board Includes

- Carlow Academic and Campus Experience
  - Room and board on the Carlow campus from August 25-Oct. 10 and from November 10-December 9.
  - Carlow faculty-led sessions
  - Local service experiences
  - Transportation to and from local service experiences
- Uganda Service-Learning Experience from October 10 through November 10, 2022
  - All scheduled, secure Uganda ground transport as well as international travel via major carriers (Flights are included and prearranged by Carlow University)
  - All meals
  - All Carlow scheduled activities, excursions, entry fees and service-learning experiences through credentialed NGO partners
  - Carlow program director and faculty onsite, access to counselor

Not included are personal expenses such as passport fees, visas, medical and vaccination expenses, COVID tests, laundry, email, health and travel insurance, phone calls, etc.

Refund Policy
Students sent home early due to a program violation or who choose to leave for any reason, including sickness, personal emergencies or injury, will be responsible for all medical costs, and travel costs related to their early departure.

If it is determined by a staff member that it would be unsafe for a student to go abroad, then the student will be reimbursed for a portion of the travel expenses.

Note: The amount will be determined by when the decision is made – if made prior to making flight reservations than you may be reimbursed up to $3,000. If made after airfare has been purchased the reimbursement will be less.

Travel Insurance, Medical and Evacuation Expenses
Travel insurance is provided to all program participants through Carlow University’s preferred study abroad insurance provider. It covers emergency medical evacuation, medical care and emergency repatriation, trip cancellation, curtailment, loss of luggage and personal effects.

It is the responsibility of the student and the students’ family to understand the provided travel insurance. Details can be found: https://www.inext.com/
Study-abroad Itinerary
Our intention is to offer our study-abroad program in Uganda as described. However, we reserve the right to alter these itineraries to make improvements, or because events outside our control necessitate doing so (weather, natural disasters, political unrest etc.). If a significant change is to be made, students and families will be notified of the change and the reason via email.

Carlow University Rules and Guidelines
Each student is responsible for understanding, acknowledging and following the Program Rules and Behavioral Guidelines. These are in place to protect you, your peers, your faculty mentors, host communities, and Carlow University. You will agree to the rules and guidelines on your application.

Program Cancellation
Carlow University reserves the right to cancel or modify the program before or during its operation for any reason.

Health and Medical Considerations
All Carlow study-abroad programs require good health and moderate fitness. If you have concerns or questions about your health or fitness, please contact us. Students will be dismissed from the program if it is found that they or a family member falsely represents the student during the application process. Carlow University is unable to accept any responsibility regarding medical advice, medications or vaccinations that you or your doctor deem necessary for your safe participation. Students are required to carry and be responsible for self-administering any prescription medications they may require. Faculty mentors can carry a backup supply of medication if loss of medication could be problematic. In the event of a medical emergency, Carlow University will attempt to procure medical treatment; however, we assume no liability regarding provision of medical care. Applicants are urged to check their insurance coverage to ensure adequate coverage when outside of their own country.

Group Travel Abroad
You are aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. Your faculty mentors will do their utmost to ensure that any problems are solved for the benefit of the group as a whole. By applying, you signify your acceptance of the authority of Carlow University and its program team to make decisions affecting the group or individuals.

You are aware that faculty mentors accompany the group from program start to program end but are not with students 24/7. There is considerable independent exploration time built into the program where students can explore independently with other group members. There are also times where faculty mentors are busy arranging logistics or attending to an individual student's needs and are not directly supervising the group. In these instances, it is expected that students exercise sound judgement in the absence of direct supervision.
Local Laws
Carlow University will not accept responsibility or liability for any student who contravenes a law or regulation of Uganda.

Contracted Parties
You acknowledge that Carlow University contracts with a network of companies, government agencies and individuals to assist in the running of its study abroad programs, and has to the best of its knowledge, deemed these third parties as qualified to perform the duties they are contracted to perform. However, Carlow University will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behavior of these third parties.

Risk
You understand that you are traveling to geographical areas where, among other things, the standard of accommodation, cleanliness, hygiene, medical facilities, safety, transport, telecommunications and infrastructure development may not be of the standard you are used to at home. You have read and understood the program itinerary and eligibility criteria for this program you are undertaking. You have accurately and honestly provided details of any pre-existing medical conditions. You accept these risks and obligations and you fully assume the risks of travel. You release Carlow University from any liabilities connected to these risks to the maximum extent permitted by law.

Limitations of Liability
Students and their parents will be required to read and sign an “Acknowledgment and Assumption of Risk and Release and Indemnity Agreement” (available on our website: carlow.edu/pathways) prior to participating in a program.